

2024-2025 REPORT TO OUR COMMUNITY









statista 🖍









# Leading Recovery

page 10

Cedar Mountain Center, Nationally Ranked Among America's Best Addiction Treatment Centers

Orthopedics page 5 **Cancer** page 6

**Rehab Team** page 8

#### 2024-2025 REPORT TO OUR COMMUNITY

# CONTENTS

0	<b>CEO Letter</b> Thenk you far being nort of
3	<b>CEO Letter</b> Thank you for being part of this journey.
12	<b>Foundation</b> Improving health one gift at a time.
13	<b>Community</b> Elementary, Middle, and High School Programs.
14	<b>Providers</b> Offering a robust team of healthcare providers is a continual focus at CRH.
15	By the Numbers Our teams work hard each year to be financially responsible.

# DEPARTMENTS

4	Women's Health	
5	Orthopedics	
6	Cancer	
7	General Surgery	
8	Rehab Services	
10	Cedar Mountain Center	

# **OUR SERVICES**

Acute Care/Critical Care Behavioral Health Cancer Treatment Cardiology Cardiopulmonary & Respiratory Therapy Dialysis **Emergency Medicine** Home Health & Hospice Hospitalist Program

#### Internal Medicine Laboratory & HealthCheck Long Term Care Center Nutrition Services OB/GYN Orthopedics Pharmacy Physical, Occupational & Speech Therapy

Psychiatry Radiology Spiritual Counseling Substance Use Treatment Surgical and Outpatient Services Walk-in Clinic Women's Health & Nursery Wound Care

**Building Healthier Communities, Together.** 

Vision The first choice for those who aspire to heal, be healed & lead healthier lives.

# Mission To provide extraordinary healthcare to those we serve by people who care.

Values Compassion Integrity Excellence Innovation Collaboration



Haused Mikar

A MESSAGE FROM OUR CEO



As Chief Executive Officer of Cody Regional Health, it is my privilege to present our 2025 Annual Report, highlighting a year defined by growth, innovation, and resilience. The past year has been a pivotal one, marked by leadership transitions and continued dedication to excellence in healthcare.

While 2024 saw significant changes with the retirement of Doug McMillan, whose visionary leadership we deeply respect and appreciate, it also ushered in an era of renewed commitment to serving our community with exceptional healthcare services.

Thank you for being part of this journey as we move forward with confidence and a shared vision for a healthier future.

Throughout the past year, Cody Regional Health has reached important milestones, including expanded services in OB/ GYN, Orthopedics, and Behavioral Health. We've also introduced advanced technological solutions designed to enhance precision in treatments and improve patient outcomes, reaffirming our dedication to delivering top-quality care close to home.

Our community-focused initiatives and partnerships remain core to our mission.

From meaningful cancer awareness campaigns and essential mental health outreach to supporting local education through healthcare programs in schools, our staff continues to actively engage in initiatives that nurture the health and well-being of our region.

As we look forward, we remain committed to proactively meeting the evolving healthcare needs of our patients, reinforcing our bonds with local organizations, and continuously seeking innovative ways to improve care through collaboration and strategic partnerships.

I extend my heartfelt gratitude to our dedicated staff, our supportive community, and all who place their trust in Cody Regional Health. Together, we will build upon our tradition of excellence and strive towards a shared vision of a healthier, stronger future.

Thank you for joining us on this journey.

# **Expanding Women's Health Services**

At Cody Regional Health, we are committed to being your trusted partner in women's health, providing expert care and support for every stage of life. Our Women's Health team has expanded to offer a wide range of specialized services, including Hormone Replacement Therapy (HRT), designed to help you feel your best and maintain optimal health.

With the latest advancements in medical technology and a patient-centered approach, our providers are dedicated to delivering personalized, compassionate care. Whether you're navigating hormonal changes, managing reproductive health, or seeking wellness solutions, we're here to support you every step of the way.

From routine check-ups to specialized treatments, our Women's Health team ensures that each patient receives comprehensive care tailored to their needs. By combining expertise with a compassionate touch, we strive to create an environment where every patient feels valued and heard.

# SERVICES

OB/GYN Breast Health Labor & Delivery

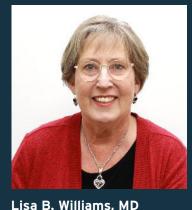
### **Offering Mother's** Milk Depot

We are thrilled to partner with Mothers' Milk Bank to bring a Milk Depot Donation & Outreach Center to our community. Your milk can provide essential nutrients and immune support to fragile infants who need it most.

Visit milkbankcolorado.org o learn more!



Andrea Chisholm, MD Specializing in women's health with a focus on empowering patients through education and personalized care.



Known for her dedication to creating individualized care plans and fostering a trusting providerpatient relationship.



Laura L. Pleban, ANP

A compassionate Women's Health Nurse Practitioner focused on addressing your unique health concerns.

Schedule an appointment with our Women's Health team by calling 307.578.2210 or visit CodyRegionalHealth.org.

At Cody Regional Health Orthopedics, we are committed to providing cutting-edge care and comprehensive services to help our community stay active and healthy. This year, we are excited to announce the addition of Rebecca Knaff, our new Athletic Trainer, who joins us with 20 years of experience in sports medicine. Rebecca's expertise strengthens our robust Sports Medicine Program, allowing us to provide specialized care to athletes of all levels, from injury prevention to recovery and rehabilitation.

Our Orthopedics team, which includes skilled surgeons and providers, continues to lead the way in innovative care by utilizing advanced technologies like Visionaire and OrthAlign. These revolutionary tools enhance precision in surgical procedures, allowing our team to deliver improved outcomes and exceptional patient experiences. Our technologies customize surgical plans for each patient, ensuring accuracy and reducing recovery times.

Whether you're recovering from an injury, seeking treatment for joint pain, or preparing for a sports season, our Orthopedics and Sports Medicine teams work together to provide personalized, high-quality care tailored to your unique needs.

# SERVICES

Sports Medicine Minimally Invasive Surgery Total Joint Replacement Regenerative Medicine

Discover the difference advanced technology and compassionate care can make in your orthopedic journey. Call 307.578.2180 or visit CodyRegionalHealth.org ORTHOPEDICS

# **Advancing Orthopedics**



OrthAlign is like having a hightech GPS for your surgeon, ensuring everything is positioned for your individual needs.









Visionaire is a surgical technology that uses MRI and X-ray images to customize knee replacement surgery. It creates a 3D model of the knee and custom cuttina blocks to help surgeons precisely position the implant.



# A Journey of Strength and Resilience

Becky Cook's story is one of courage, determination, and the unwavering support of Cody Regional Health. Diagnosed with cancer in early 2024, Becky faced a journey filled with uncertainty and challenges. Yet, through it all, she displayed incredible resilience and hope, leaning on the expertise and compassion of her care team at Cody Regional Health.

From the moment Becky began her treatment, the Big Horn Basin Cancer Center team made her feel like family. With personalized treatment plans, advanced technology, and a focus on her overall wellbeing, Becky knew she was in capable hands. "The care I received was incredible," Becky shared. "I felt supported every step of the way, not just as a patient, but as a person."

Throughout her treatment, Becky found strength in the little things—words of encouragement from staff, a kind smile during a difficult day, and the knowledge that her care team was as invested in her recovery as she was. The holistic approach at Cody Regional Health ensured that her emotional and mental wellbeing were priorities, too.

Today, Becky is cancer-free and credits her journey to the partnership she formed with her care team and the advanced resources available locally. Her story is a testament to the impact of compassionate, patientcentered care and the importance of having worldclass medical services close to home.

Becky now shares her journey with others, offering hope and encouragement to those facing similar challenges. Her story is a shining example of what's possible when strength meets support.

At Cody Regional Health, we are honored to have been part of Becky's journey and remain dedicated to providing the same level of exceptional care to all our patients.



If you have more questions about our Cancer Center, visit CodyRegionalHealth.org or call 307.578.2800.

# Da Vinci Success

Cody Regional Health is proud to celebrate the incredible success of our Da Vinci Robotics Program in General Surgery. Over the past year, we've performed over 160 robotic-assisted surgeries, exceeding our initial goals and setting a new standard for precision and care.

This state-of-the-art technology allows our surgeons, Dr. Etter and Dr. Deal, to perform minimally invasive procedures with unparalleled accuracy, leading to faster healing times, reduced recovery periods, and improved outcomes for our patients.

By embracing innovation, Cody Regional Health continues to provide the highest quality care, ensuring our community has access to the best surgical options available.

#### Benefits

- Minimally invasive techniques
- Helping patients avoid large incisions
- Faster recovery times



If you have more questions about our Da Vinci System, visit CodyRegionalHealth.org or call 307.578.2043.

#### GENERAL SURGERY



REHAB SERVICES

# et to know us

Our Rehabilitation Services team is passionate about delivering personalized, compassionate care to help patients achieve their best possible outcomes. Each team member brings unique expertise and dedication to ensuring our patients thrive.

2024-2025 REPORT TO OUR COMMUNITY

Help patients improve function, recover from injuries, and achieve their personal goals.

> (Left to Right) Heidi Mayton, Cerissa Longshore, Monique Keenan, Laura Miller, Jeannie Delquardo & Heather Tucker

Rehabilitation Director, Occupational Therapist

With over 15 years of experience as an Occupational Therapist, Heidi specializes in lymphedema therapy and oversees care across inpatient, swing bed, home health, and outpatient services. Her love for rural health lies in its variety, ensuring no two days are the same. Outside of work, Heidi enjoys time with her family and their many animals, including llamas, chickens, and dogs.

# Physical Therapist BETH NORDSTROM

With 36 years of experience, Beth brings a wealth of knowledge in home health, women's health, and sports medicine, including rodeo. Her patientcentered approach ensures creative and fun therapy sessions tailored to individual needs.

# Physical Therapist JEANNIE DELQUADRO

Certified in LSVT BIG therapy, Jeannie focuses on helping patients with Parkinson's Disease and working with the geriatric population, especially in the home health setting. Jeannie recently launched a Parkinson's Support Group at CRH and enjoys traveling, watching sports, and spending time with family.

arn more about our comprehensive range of

307.578.2452 or visit CodyRe

Physical Therapist LAURA **MILLER** Since 2017, Laura has been an integral part of our acute care team. With a Doctorate in Physical Therapy, Laura enjoys collaborating with interdisciplinary teams to help patients recover. Outside of work, she enjoys traveling, and raising her two children with her husband.

Certified Occupational Therapy Assistant

# HEATHER TUCKER

With a degree in Exercise and Sport Science from Oregon State University and a specialization in Occupational Therapy, Heather helps patients improve functional tasks for daily living. She enjoys the variety of patients she works with and loves spending time outdoors with her family.

# Physical Therapist MONIQUE KEENAN

A therapist for over 23 years and at Cody Regional Health for 21, Monique excels in outpatient orthopedics, manual therapy, and dry needling. She loves getting to know her patients and enjoys outdoor activities, camping, and reading in her free time.

# Office Coordinator CERISSA LONGSHORE

With seven years of experience, Cerissa is the friendly face welcoming patients to our rehabilitation team. She loves creating relationships that ensure patients feel cared for and supported throughout their therapy journey.

SERVICES

Occupational Therapy

services, jionalHealth.org.

#### CEDAR MOUNTAIN CENTER

- 1. "We admitted we were powerless over alcohol that our lives had become unmanageable.
- 2. "Came to believe that a Power greater that could restore us to sanity.
- 3. "Made a decision to turn our will and our lives over to the care of God as we understood Him.'
- 4. "Made a searching and fearless moral inventory of ourselves.

Admitted to God, to ourselves, and to another human being the exact nature of our wrongs."

Were entirely ready to have God remove all these lefects of character.

umbly asked Him to remove our shortcomings."

le a list of all persons we had harmed, and became ig to make amends to them all."

le direct amends to such people wherever possible, cept when to do so would injure them or others."

inued to take personal inventory and when we wrong promptly admitted it."

ght through prayer and meditation to improve our scious contact with God as we understood Him, raving only for knowledge of His will for us and the ower to carry that out."

Having had a spiritual awakening as the result of these steps, we tried to carry this message to alcoholics, and to practice these principles in all our affairs."

# **Leading Lasting Recovery**

Cody Regional Health's Cedar Mountain Center (CMC) is proud to have been recognized on Newsweek's prestigious list of America's Best Addiction Treatment Centers. This award highlights our unwavering commitment to providing compassionate, evidencebased care for individuals seeking recovery from substance use disorders.

With a dedicated team of experts and a holistic approach to treatment, Cedar Mountain Center empowers patients to rebuild their lives in a supportive and healing environment. This recognition underscores the exceptional care we provide to our community and beyond. People often ask us what it

takes to be one of America's Best Addiction Treatment Centers. The most frequent answer our residents give is "compassion." "The people who work here saw me as a person not as an addict or a criminal". "They care deeply about me and show it in their interactions with me." "The staff talked to me about my behavior and taught me skills to manage my life and resolve or cope with everyday problems in a new way." Many of our residents report that they have been in residential treatment multiple times but Cedar Mountain Center is the place where they learned to incorporate coping skills into their everyday life. Other residents point to the unique integration of psychological testing, 12 step

\*\*\*\* MERICA'S BEST ADDICTION TREATMENT CENTERS

2024

Newsweek

statista 🖊



"It was an overall great experience... the staff challenged me mentally and physically every day to push myself into becoming a better person..." – Former Resident

program, attendance at community NA/AA groups, renamed our staff The Storm Chasers. He defined equine therapy, outdoor activities, and spiritual work, this as "people who hold a particular passion for combined with therapy, medical, and psychiatric seeking, finding, and studying the storms within services to identify and treat their mental health and people and then chasing those storms with the person substance use disorders. and providing the right tools and teaching the right skills to calm the storms." We agree with his definition CMC utilizes a unique combination of treatment modalities and experiences to provide whole person because only people who are passionate about (mind, body, spirit) care. Dialectical Behavior Therapy what they do and deeply care about the people (DBT) is central to this approach. DBT teaches who come to them for help will walk into someone skills in Emotional Regulation, Distress Tolerance, else's storm and guide them through. This is who we are and what makes us one of America's Best Interpersonal Effectiveness, and Mindfulness that allow people to move forward with the ability to Addiction Treatment Centers.

cope with the storms and stress of life. One resident

Learn more about our award-winning services by visiting CodyRegionalHealth.org or call 307.578.2531.

#### CEDAR MOUNTAIN CENTER





FOUNDATION

# Improving Health, One Gift at a Time

Donors to Cody Regional Health Foundation arrive at their gift giving from a range of perspectives. Whether they have personally experienced extraordinary care, have been grateful for the compassionate assistance for a loved one in hospice, or recognize the importance of excellent medical services in a regional rural community, all have impacted the future of Cody Regional Health through their philanthropy. Every gift is impactful, and it is visible across the CRH health care system.

In Fiscal Year 2024, members of the community supported life saving cancer medications for patients navigating their insurance deductibles or not yet approved for Medicaid; through donations to Spirit Mountain Hospice, family members facing a loved one's end of life saw portions of their hospice room and board costs covered; and our community members now residing at the Long Term Care Center

2024-2025 F ORT TO OUR COMMUNITY saw new room blinds and a major upgrade to furniture in all common areas.

Gifts to the CRH Foundation offer direct impacts for people who call Cody and the Big Horn Basin home. Whether you know someone riding on the Cancer Center bus, you met a volunteer in the corridors of Cody Regional Health, you joined the community Thanksgiving dinner, or you've experienced surgery assisted by the daVinci Surgical System, your world has been impacted by people who donated their time or treasure to the CRH Foundation. Your gift is a gift to all.

As we look to the future, the CRH Foundation is excited to be supporting a new transport van for the Long Term Care Center, funding the best possible EMS care through training grants, purchasing child car seats to the Emergency Department, and enhancing the surgical waiting area with a fireplace.





# **Providing Safe Car** Seats Through **Emergency Grant**

We're committed to the safety and well-being of our community, and thanks to the dedication of our ER nurse. Hannah, and the generosity of the Cody Regional Health Foundation. we're now able to offer new car seats to families in need after a car accident.

Hannah's passion for patient safety inspired this program. After learning that car seats should not be reused following an accident, she recognized the need to provide safe. new car seats to families facing this challenge. Taking the initiative, she wrote a grant that made it possible to secure 9 brand-new car seats in various sizes.

When families visit our **Emergency Department** after an accident, they can feel reassured knowing their children have the protection they need. This program makes sure that every child receives a properly fitted car seat during this difficult time.







At Cody Regional Health, we believe that strong community connections are the foundation of good health. In 2024, we proudly hosted our Annual Thanksgiving Dinner, which brought together over 300 individuals and families from across the region to share a meal, express gratitude, and strengthen the bonds that make our community so special. This event is more than just a dinner-it's a celebration of unity, compassion, and the power of coming together to support one another.

One of the standout initiatives in 2024 was our Empower Recovery event. Designed to address the urgent need for education and support around substance use and mental health, this event provided attendees with valuable insights, resources, and tools to navigate these complex challenges. Featuring expert speakers and opportunities for open dialogue, Empower Recovery created a safe space for community members to learn, share, and feel supported. By shining a light on these critical issues, we aim to foster greater understanding, reduce stigma, and empower individuals to seek help when they need it. This event is part of our larger mission to address the mental health needs of our community and ensure everyone has access to the care and resources they deserve.

Additionally, our annual Honor Recovery event served as a powerful reminder of resilience and hope. This gathering focused on celebrating recovery, raising awareness for mental health and substance use disorders, and destigmatizing the challenges many face. Through heartfelt stories, resources, and a supportive environment, we were able to connect with our community in a deeply meaningful way, reinforcing our commitment to holistic care and mental wellness.

COMMUNITY



#### **Classroom to Careers Program Inspires Future Healthcare Professionals**

Cody Regional Health proudly partners with Cody Park 6 Elementary, Middle, and High Schools in our second year of the Classroom to Careers Program. This initiative connects students with healthcare professionals, providing handson learning experiences to inspire them to explore careers in healthcare.

Elementary School Once a month, a member of our team visits an elementary school classroom to teach students about various healthcare topics, sparking curiosity and building foundational knowledge about healthcare careers.

Middle School Every Friday, Cody Middle School students join us for 45-minute sessions with different departments. These hands-on experiences allow students to explore the diverse roles within healthcare and discover how teamwork is essential in providing quality care.

High School High school students engage in daily job shadowing and internships with our healthcare teams, gaining in-depth exposure to real-world healthcare environments. These opportunities help students identify their passions and clarify their career goals in the medical field.

# OUR PROVIDER TEAM

Kristin Alcala, MSW, LCSW Behavioral Health

Lael Beachler, DPM Podiatry

Greg Behm, MD Orthopedic Surgery

Jimmie Biles, Jr., MD Orthopedic Surgery

Steven A. Bischoff, PA-C Emergency Medicine & Walk-in Clinic

Kirk Bollinger, MD Emergency Medicine

Adair Bowlby, MD Family Medicine

Kristopher A. Black, CRNA Certified RN Anesthesia

Andrea Chisholm, MD Obstetrics & Gynecology

Megan Davis, PMHNP-BC Psychiatry

Connor Deal, MD Hospitalist

Rebecca Deal, MD General Surgery

Kathleen DiVincenzo, MD Hospitalist

Kevin S. Dougherty, DO **Emergency Medicine** 

Tracy D. Dunn, C-FNP Hospitalist

Stephen Emery, MD Orthopedic Surgery

Tarra L. Deitter-Enright, DO Internal Medicine

Thomas Etter, DO General Surgery

Randy J. Folker, MD Otolaryngology

Elizabeth A. Gauer, MD Cardiology

Allen Gee, MD Neurology

Marika R. Geertz, ANP Psychiatry

14 2024-2025 REPORT TO OUR COMMUNITY

Erik Goodwyn, MD Psychiatry

Travis Graham, MD Radiology

Lisa Harvey, MD Family Medicine

Pediatrics

Andrew Hoene, MD **Emergency Medicine** 

Anesthesia

James L. Johnson II, MD General Surgery

Barton E. Jones, CRNA Certified RN Anesthesia

Stephanie Keane, LPC, LPC,

Stephanie Knodel, MD

Bradley Low, DO Anesthesia

Stephen Mainini, MD

Orthopedic Surgery

#### Dale Myers, MD Gynecology

Brad Overholser, MA Behavioral Health

Rodney Palmer, PA-C Walk-in Clinic & **Emergency Medicine** 

Adam Peters, MD

Laurie D. Hipwell, ANP

James Johnson, MD

PhD, LAT Behavioral Health

Emergency Medicine

Christopher Lowther, MD Internal Medicine

Wound Care

Brent A. McAllister, CRNA Certified RN Anesthesia

Elizabeth McCleary, PCSW Behavioral Health

**Clint Merritt, PA-C** 

Kathy Morris, LCSW Behavioral Health

Emily Mundy, MS, PPC Cedar Mountain Center

John Murray, MD **Emergency Medicine** 

Family Medicine

Laura L. Pleban, ANP **Obstetrics & Gynecology** 

Jeffery Poffenbarger, MD Neurosurgery

Scott Pollard, MD Psychiatry

Becky Poucher, MSW, PCSW Cedar Mountain Center

Molly Quaranto, PA-C General Surgery

Amy Randall, PA-C Orthopedic Surgery

Christopher Randall, PA-C Orthopedic Surgery

Thomas J. Reid, MD Hematology & Oncology

**Christopher Rice, MD** Orthopedic Surgery

Emily Risley, C-FNP Internal Medicine

Christopher Rozelle, MD Pathology

Mark Ryzewicz, MD Orthopedic Surgery

Tanva D. Schnell, DO Anesthesia

Peter Sidor, MD Pediatrics

Ethan Slight, MD Hospitalist

**Courtney Spence, DO** Internal Medicine

Joshua Spinney, M.A., LP Cedar Mountain Center

Cassidy Steward, FNP-C Internal Medicine

Gregory Stewart, MD Urology

Jeff Turner, PA-C Orthopedics

**Tiffany Tanner, PA-C** Internal Medicine

Mary VanNuck, CRNA Anesthesia

John R. Vipperman, PA-C Hematology & Oncology

Jennifer Warner, PA-C General Surgery

Barry Welch, MD Ophthalmology

Sally J. Whitman, PA-C Gynecology

Sarah E. Whitlock, C-FNP Emergency Medicine & Walk-in Clinic

Nancy Winkler, FNP-C Behavioral Health

Lisa Williams, MD Obstetrics & Gynecology

Sawley A. Wilde, MD General Surgery

Derek Paul Wille, MD Family Medicine

Alyssa Zantello, PA-C Emergency Medicine & Walk-in Clinic



ASSETS

Cash and Investments

Other Current Assets

Other Noncurrent Assets

Noncurrent Cash and Investments

**Deferred Outflows of Resources** 

Capital Assets, Net

LIABILITIES

**Current Liabilities** 

Long-Term Liabilities

**TOTAL LIABILITIES** 

**NET POSITION** 

**TOTAL NET POSITION** 

Restricted

Unrestricted

Deferred Inflows of Resources

Net Investment in Capital Assets

and DEFERRED REVENUES

TOTAL LIABILITIES, NET POSITION

Patient and Resident Accounts Receivable, Net

TOTAL ASSETS and DEFERRED OUTFLOWS

# GIONAL

# WEST PARK HOSPITAL DISTRICT

COMBINED STATEMENTS OF NET POSITION JUNE 30, 2024 AND 2023

2024	2023
\$96,807,620	\$84,623,119
\$21,414,665	\$21,564,916
\$9,397,053	\$9,972,816
\$68,070,174	\$66,226,284
\$21,344,864	\$19,484,508
\$5,777,059	\$6,724,297
\$459,552	\$490,188
\$223,270,987	\$209,086,128
2024	2023

# 2023

\$13.053.996 \$26,802,971 \$39,856,967

\$3,021,871

# 2023

\$37,090,421 \$1,657,157 \$127,459,712

\$166,207,290

\$209,086,128

\$12,806,320 \$27,180,123 \$39,986,443

\$2,655,041

# 2024

\$38,105,590 \$2,912,077 \$139,611,836

\$180,629,503

\$223,270,987



707 Sheridan Avenue, Cody, WY 82414 307.578.7501 | CodyRegionalHealth.org

# \*\*\*\*\*ECRWSSEDDM\*\*\*\*\* RESIDENTIAL CUSTOMER



Cody Regional Health reflects on a year of growth and looks forward to 2025 with a commitment to making healthcare more accessible and of higher quality. Our goal is to provide everyone with compassionate care close to home by investing in new technologies, expanding services, and hiring skilled medical professionals.

Quality care is our main focus. We strive for excellent outcomes through innovative treatments, patient-centered programs, and continuous staff training while engaging with the community to promote healthier living.

Collaboration is essential for our progress. We work with local schools to inspire future healthcare workers and partner with community leaders to tackle important health issues. At Cody Regional Health, we are dedicated to improving the well-being of our region.